MOTOROLA *SOLUTIONS*

DISPATCH THE RIGHT RESOURCES

## PREMIEREONE™ CAD
SMART PUBLIC SAFETY SOLUTIONS

First responders can be in danger at any moment of any day. Whatever the situation, public safety operations depend on immediate access to the best information available. Saving time and lives.

PremierOne Computer Aided Dispatch (CAD) incident and resource management system is transforming public safety and dispatch operations. It streamlines the capture, correlation and real-time distribution of mission critical information for improved dispatch decision making and increased responder awareness and safety.

RESOLVE · CAPTURE · RESPOND · DISPATCH

Information is transfered to the CAD system
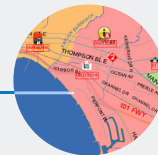
Available resources are quickly identified

First responders are enroute to the incident in a matter of seconds

IDENTIFY AND SEND AVAILABLE RESOURCES

When seconds count and information is flowing quickly, concentrate on the situation at hand – bring together voice, data and video information for a complete operational view – optimizing real-time decision making.

IMPROVE INCIDENT OUTCOMES

Ensure responders have better intelligence upfront – location history, live surveillance video, building plans, suspect photos and rap sheets – distributed at the same time units are dispatched.

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MAXIMIZE THE MINUTE

Handle calls faster, allocate resources more efficiently and coordinate seamlessly with other departments and agencies. Make every second count with a PremierOne™ CAD system you can rely on.

UNINTERRUPTED WORKFLOWS FOR EFFICENT OPERATIONS

Create a continuous workflow, enabling dispatchers to control the data entry process instead of the process controlling them. The "work assist" area provides instant access to supplemental, dynamically generated information — such as addresses, alerts, premise records and hazard validation — without pop-ups that can disrupt workflow. Address verification occurs without a break in data entry, and dispatchers can decide what data to view and when to view it, maximizing their control of the workflow.

LEVERAGE THE POWER OF MULTIMEDIA

Improve your decision-making by intelligently correlating and delivering mission critical information from multiple sources in real time. Dispatchers can attach multimedia files — text messages, mug shots, 9-1-1 recordings, building pre-plans, video

clips — to incidents, messages and alerts. Advanced mapping and video capabilities take incident management to the next level by allowing you to view real-time video from the CAD map, delivering tactical information to the dispatcher's position based on incident location.

ROBUST GIS INTELLIGENCE ENHANCES RESPONSE

Become an active part of your operationthat goes beyond Geographic Information System (GIS) plotting points on a map. Accurately depict the location of callers, incidents and resources, which is critical to fast and successful responses. A location-based solution with GIS components developed using the Esri® ArcGIS resources, PremierOne CAD provides centralized spatial database services and a robust mapping client that allow for faster back-up and response.

> "WHEN YOU'RE TALKING ABOUT AN INCIDENT WHERE SOMEONE IS INJURED OR IN HARM'S WAY, LITERALLY JUST FIVE OR 10 SECONDS MAKES A BIG DIFFERENCE IN THE OUTCOME FOR THAT VICTIM."
>
> **Cmdr. David Wilson**
> Ventura Police Department, CA

MULTIPLE-INJURY ACCIDENT.   SHOTS FIRED.   WEATHER EMERGENCY.   HIGH-RISE FIRE.   TRAFFIC STOP.

DISPATCH THE RIGHT RESOURCES IN A MATTER OF SECONDS

TRANSFORM THE WAY YOU RESPOND AND CONNECT

The days of stand-alone CAD are over. So are the burdens of working with siloed environments, disparate applications and duplicate data entry, plus the dangers of having to shift focus from one system to another. Today you can work with a system that integrates key information from many sources: 9-1-1, two-way radio systems, video cameras and mission critical data resources.

INTEROPERABILITY AND COLLABORATION

Your public safety response often requires multi-agency coordination with neighboring cities, counties, regional and national resources. Whether in the communications center or deployed in a mobile command post, PremierOne™ CAD optimizes interoperability. Response teams benefit from enhanced information sharing and a unified operational view of incidents that ensure a well-orchestrated and coordinated response.

FIRE AND EMS-SPECIFIC RECOMMENDATIONS

When lives and property are in danger, dispatching the closest resources with the right equipment and training to do the job is critical. **PremierOne CAD lets you customize responses that reflect your department's operations and procedures.** Flexible fire and EMS-specific recommendations and run cards are created using critical factors, such as skills, capabilities, time of day, apparatus, split vehicle attendance and alarm level, to ensure the right response is dispatched.

AGENCIES MOVE TO PREMIERONE

50+ CAD systems	**1,000+** agencies	Serving **64M** citizens

NEW USERS COMING ONLINE EVERY MONTH

NEW LEVELS OF INTEGRATION, EFFICIENCY AND SAFETY

Designed to streamline workflows, maximize awareness and improve decision making, PremierOne CAD integrates with:

NG9-1-1 CALL CONTROL – simplify call handling by integrating call taking functionality, voice calls and citizen texts simultaneously.

MCC 7500 IP DISPATCH CONSOLE – provide commonly used console functionality directly within the CAD user interface.

RESPONDER LOCATION – receive real-time information about the location and status of field personnel plotted on a map to improve response time and officer safety.

COMMANDCENTRAL AWARE – select and view video feeds directly from your CAD map to enhance incident understanding, monitor developing situations and improve outcomes.

RADIO MESSAGING – seamlessly exchange information with data-enabled radios; send/receive message, BOLOs, update status, license plate checks and queries.

MOBILE/HANDHELD – share information seamlessly with officers in the filed for accurate, informed response.

BUILT FOR TODAY. READY FOR TOMORROW

Building a new command center is a team effort. Our service personnel are the best in the industry. They are experienced in working with public safety agencies. **We work with your teams to identify your unique workflows, records systems, data capture and any other unique requirements.** Together we build out the system to your exacting specifications.

HIGHLY CONFIGURABLE - WORKS THE WAY YOU DO

PremierOne™, CJIS complaint CAD provides a modular foundation that allows you to easily add more agencies, applications and capabilities as your needs evolve so you can optimize your platform investment by starting with what you need now and adding to it over time to grow your system. From simple deployment packages for small agencies to complex multi-site, multi-position systems with unlimited positions we have the right system for your needs.

COMMON PLATFORM

A common platform ensures the ability to share consistent and uniform information across PremierOne and third-party applications. Service Oriented Architecture (SOA) designed on Microsoft® .NET technology increases operational, reporting and administrative efficiencies across multiple applications and platforms. with load balancing and fault tolerance in mind.

COMPREHENSIVE TRAINING AND SUPPORT

As your system is implemented Motorola Solutions is committed to helping you get the system up and running. It is a team effort, complete with comprehensive training and support. **We work with your teams to integrate your workflows and processes to minimize training requirements.** And we make sure that on day one your teams are ready to respond with confidence.

WHEN LIVES ARE ON THE LINE, RELY ON THE SPEED OF INTUITION TO SIMPLIFY WORKFLOWS FOR EFFECTIVE INCIDENT MANAGEMENT – SO YOU CAN MAXIMIZE THE MINUTE.

To learn how PremierOne CAD and PremierOne Smart Public Safety Solutions can help you save time, streamline information access and sharing across your operations, contact your Motorola Solutions representative or visit motorolasolutions.com/premieronecad